



Rosenbaum Family House



# Around the House...

## July 2018

### Providing A Beacon of Hope and Comfort

Colleen Sybert, Senior Director of Human Resources at WVU Hospitals/WVU Health System, not only supports Rosenbaum Family House and our mission by overseeing operations, she also supports our guests through donations and being part of dinner crew with her family. We invited Colleen to share her thoughts on the impact the house makes on our guests.

“Many of us assume there will always be a warm meal and our own comfortable bed waiting for us at the end of the day. Most people never imagine they will be waking up one morning and be in need of services at the RFH that same day. Imagine the fear that is in their hearts as they travel 50+ miles away from home to come to receive care for themselves or their loved one at Ruby Memorial Hospital. Many times, all they have are the clothes on their backs and they have no clue where they might sleep or eat that night. Imagine the fear and worry that are taken away as they are accepted with open arms at the Family House where they are offered free, hot meals daily, along with a safe and secure room, comfortable beds, free laundry services, shuttle service to and from the hospital, and dedicated employees and volunteers alike whose mission is to serve the needs of the guests of RFH.

I have had the honor of witnessing firsthand the smiles and grateful handshakes from the RFH guests, as my family and I served a warm meal earlier this year. I am extremely proud to serve as a member of the WVU Medicine team of dedicated employees and volunteers who work daily to ensure that all those that cross our doors are treated with open arms and a caring, generous spirit.

To find out how you can help in serving a warm meal to our grateful guests, please reach out to Jill Zangari at 304-598-6094, Opt. 3 or at [jillian.zangari@wvumedicine.org](mailto:jillian.zangari@wvumedicine.org).



Colleen Sybert making a donation during National Hospitality House Week.

### National Hospitality House Week Celebration

Family House celebrated National Hospitality House Week from July 22nd through the 28th. Throughout the week,

guests were welcomed with this display in the lobby which included cupcakes for them to enjoy, as well as daily Facebook posts which were shared throughout the house. Guests were invited to sign up to win a print donated by Rosenbaum Family House Board Member Denver Allen. Other activities that took place throughout the week included WVU Medicine Employees and the surrounding community being invited to donate toiletry items, and our guests being serenaded with several songs performed by students from Camp Explorations (part of the Child Development Center at WVU Medicine's programs).

Thank you to each person who made donations, stopped by to say hello, or provided a meal for our guests. We appreciate you supporting our families!



### Special Visitors

Family House guests are always excited to have special visitors. Earlier this month, we had visits by two special visitors on the same day, Debbie Rosenbaum Jones, and Stormy the horse. Debbie is the daughter of our Founding Donor, Hilda Rosenbaum, and serves as a member of the RFH Board. She was in town visiting and she, her family, and friends served dinner to our guests. Stormy, a therapy horse associated with the On Eagle's Wings program in Morgantown, is a regular visitor to Children's Hospital and dropped in after a visit to the Child Development Center next door. It was love at first sight between Debbie and Stormy. Our guests enjoyed spending time with both.



Stormy plans to become a regular visitor to Family House and Debbie visits whenever she is in town. Both of our special guests helped make the day brighter for our guests! We look forward to seeing both of you again soon.

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We are in immediate need of coffee, creamers, and paper bowls